

When and Where

Hosted By



Wednesday 10/16/19
ACH Child and Family Services
Jo & Holt Hickman Center-
Training Room
3712 Wichita Street
Fort Worth, TX 76119

Lunch will be provided. Please include one of the following options alongside your name when registering: turkey, ham, club, chicken salad, and veggie. It will be a lunch box.

9:00am to 4:00pm

Cost: \$150 per person.

Registration Instructions

1. Visit www.HumanServicesLeadership.org and select “**Services**”, then “**Trainings**” on top of the page.
2. Select training to attend and enter your credit information (all payments through the website are processed through PayPal).
3. Checks are accepted. Call Tim at 954-829-6834 to register for the training or email him at Tim@HumanServicesLeadership.org
4. Checks can be made out to:
The Human Services Leadership Institute
7576 Ridgefield Lane
Lake Worth, FL 33467

Recent Attendee Feedback

“He provided tools for immediate implementation and many good things to think about in regard to improving my work and my agency. I highly recommend Tim as a trainer/facilitator.”

Refund Policy

Refunds are not available, all sales are final. If a training is cancelled, a refund will be provided.



Maximizing Employee Engagement and Retention



This highly engaging training will:

- **Explore what a highly committed worker looks like in the human services.**
- **Examine the role of management behind employee commitment.**
- **Review how management staff at all levels can create the environment to encourage employee performance and retention.**
- **Provide strategies and tools to maximize employee engagement and retention.**

Human service organizations continue to experience high levels of staff turnover. Turnover often happens in the most critical positions (front line staff), which cripples an agency’s ability to adequately meet client needs and can contribute to reduced performance and commitment for the ones that remain.

This is a training you will not want to miss.

This is ideal for management staff at all levels.

Tim Nolan, Ed.D. has personally worked with over 10,000 human service management staff across the country and has worked with agencies of all sizes to help them maximize client care and employee commitment, performance, and retention.

He is also the author of *The Essential Handbook for Highly Effective Human Service Managers* and creator of the 12-month Highly Effective Human Service Managers Program (which 19 agencies are using).

www.HumanServicesLeadership.org