

When and Where

Location

Tuesday 6/4/19
Newport News Human
Services
6060 Jefferson Ave, 9th Fl
Newport News, VA 23605

*Attendees will be given 1
hour for lunch, as it is not
provided*

9:00am to 4:00pm

Cost: \$125 per person, \$100
per person when sending 5 or
more.

Registration Instructions

1. Visit
www.HumanServicesLeadership.org
and select “**Services**”, then
“**Trainings**” on top of the page.
2. Select training to attend and
enter your credit information
(all payments through the
website are processed through
PayPal).
3. Checks are accepted. Call Tim
at 954-829-6834 to register for
the training or email him at

Tim@HumanServicesLeadership.org

4. Checks can be made out to:
The Human Services
Leadership Institute
7576 Ridgefield Lane
Lake Worth, FL 33467

Recent Attendee Feedback

“He provided tools for
immediate implementation and
many good things to think about
in regard to improving my work
and my agency. I highly
recommend Tim as a
trainer/facilitator and would
encourage any supervisor in a
human service agency to attend
his training(s).”

Refund Policy

Refunds are not available, all
sales are final. If a training is
cancelled, a refund will be
provided.



Maximizing Employee Engagement and Retention



**This highly engaging training
will:**

- **Explore what a highly
committed worker
looks like in the human
services.**
- **Examine the role of
management behind
employee commitment.**
- **Review how
management staff at all
levels can create the
environment to
encourage employee
performance and
retention.**
- **Provide strategies and
tools to maximize
employee engagement
and retention.**

Human service organizations continue
to experience high levels of staff
turnover. Turnover often happens in the
most critical positions (front line staff),
which cripples an agency’s ability to
adequately meet client needs and can
contribute to reduced performance and
commitment for the ones that remain.

This is a training you will not want to
miss.

This is ideal for management staff at all
levels.

Tim Nolan, Ed.D. has personally
worked with over 9,000 human service
management staff across the country
and has worked with agencies of all
sizes to help them maximize client care
and employee commitment,
performance, and retention.

He is also the author of *The Essential
Handbook for Highly Effective Human
Service Managers* and creator of the
12-month Highly Effective Human
Service Managers Program (which 16
agencies are using).

www.HumanServicesLeadership.org