

When and Where

Location

Institute for Community
Living
125 Broad Street, 2nd Floor
New York, NY 10004

Two Day Workshop
9/19 and 9/20/17
(Tuesday and Wednesday)

Time: 9am to 4:00pm

Cost: \$450 a person per two
day session.

Discounts available: Up to
\$50 off per person-contact us
for more information.

Registration Instructions

1. Visit
www.HumanServicesLeadership.org
and select “Trainings” on top of the
page.
2. Select training to attend and
enter your credit information
(all payments through the
website are processed through
PayPal).
3. Checks are accepted. Call Tim
at 954-829-6834 to register for the
training or email him at
Tim@HumanServicesLeadership.org
4. Checks can be made out to:
The Human Services
Leadership Institute
7576 Ridgefield Lane
Lake Worth, FL 33467

Recent Attendee Feedback

“He provided tools for
immediate implementation and
many good things to think about
in regard to improving my work
and my agency. I highly
recommend Tim as a
trainer/facilitator and would
encourage any supervisor in a
human service agency to attend
his training(s).”

Refund Policy

Refunds are not available, all
sales are final. If an attendee
misses an event they can receive
credit to attend a future training.
If a training is cancelled the
attendee will receive a full
refund.



Highly Effective Human Service Supervisors



Photo Credit: www.freedigitalphotos.net

Employee turnover continues to
cripple human service organizations
from effectively meeting client needs.
Further, staff left behind are often
overwhelmed, which reduces their
effectiveness and can contribute to a
cycle of low performance and ongoing
employee turnover.

Join nationally recognized human
service leadership expert Tim Nolan as
he facilitates a critical workshop to
enable human service supervisors to
maximize the commitment,
performance, and retention of human
service professionals. This is ideal for
management staff at all levels.

Day 1: Transformational Human Service Leaders

Recent research has identified that a
transformational leadership approach
is linked to higher levels of employee
commitment and retention in the
human services. The components of
this leadership style are discussed as
well as how supervisors can
effectively incorporate this approach
into their daily routines to maximize
staff commitment and retention.

Day 2: Maintaining Consistently High Levels of Staff Performance

There are 10 critical factors
associated with consistently high
levels of staff performance in the
human services. All 10 factors are
reviewed as well as exploring how
attendees can implement them into
their leadership styles.

Tim Nolan has personally worked
with over 7,500 human service
professionals and numerous
organizations across 20 states. He is
also the author of:

*The Essential Handbook for Highly
Effective Human Service Managers*

*The Essential Handbook for Effective
Human Service Professionals*

Tim is available to deliver this training
(and others) at your agency. Contact
him to learn more.

www.HumanServicesLeadership.org