

## When and Where

### Location

University of Phoenix  
8325 South Park Circle  
Orlando, FL 32819  
Room 119

One Day Workshop Held on  
Two Days  
12/5/17 or 12/6/17  
(Tuesday or Wednesday)

**Time: 9am to 4:00pm**

### Price drop!!!

~~\$200~~ \$175 p/person  
\$150 p/person when sending  
5 or more

### **Registration Instructions**

1. Visit [www.HumanServicesLeadership.org](http://www.HumanServicesLeadership.org) and select “Upcoming Trainings”
2. Select training to attend and enter your credit information (all payments through the website are processed through PayPal).
3. Checks are accepted. Call Tim at 954-829-6834 to register for the training or email him at [Tim@HumanServicesLeadership.org](mailto:Tim@HumanServicesLeadership.org)
4. Make checks payable to:  
The Human Services  
Leadership Institute  
Mailing address:  
7576 Ridgefield Lane  
Lake Worth, FL 33467

### **Recent Attendee Feedback**

“He provided tools for immediate implementation and many good things to think about in regard to improving my work and my agency. I highly recommend Tim as a trainer/facilitator and would encourage any supervisor in a human service agency to attend his training(s).”

### **Refund Policy**

No refunds will be granted. If the facilitator cancels the event, a full refund for the cost paid for the training only, will be issued.



## Creating the Optimal Environment to Lead



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Research shows that most turnover is preventable and supervisors tend to be a driving force behind many situations of employee turnover.

Tim shares numerous examples used by peers around the country to illustrate how you can create the optimal environment to lead others in the human services. This is a highly dynamic and engaging professional development opportunity that thousands have attended.

Tim has personally worked with over 8,000 human service professionals and numerous human service organizations across 20 states.

This is our signature training that thousands of human service managers around the country have attended with exceptional reviews.

This highly engaging one-day training will cover:

- How to lead with a vision and use it to maximize staff performance
- How to create a positive and empowering culture
- The finer points of supervision
- How to motivate and inspire staff to achieve consistently high levels of performance

Tim Nolan is also the author of:

*The Essential Handbook for Highly Effective Human Service Managers*

*The Essential Handbook for Effective Human Service Professionals*

*The Highly Effective Human Service Managers Program*

Tim is available to deliver this training at your agency. Contact him to learn more at:

[www.HumanServicesLeadership.org](http://www.HumanServicesLeadership.org)